

Instore application process

1

Customer requests credit line

A customer is instore and has an immediate purchase they want to make.

2

Customer completes application

Provide the credit application, including Account Agreement, to the customer to complete instore. **TIP: If a customer needs help identifying their NAICS code, suggest they visit naics.capitalone.com and search by their primary business activity.**

3

Upload via SmartView®

Upload the customer's completed, and signed, application via your SmartView account by **4pm EST** at smartview.capitalone.com.



4

Credit Review

Our credit team will review the credit application and decision the same day. *

*Credit applications that are incomplete will result in a processing delay. If we need to reach out to the customer to collect the incomplete information, or additional information to support a credit approval, and cannot process in the same day, we will need to collect the Beneficial Owner and Business Controller information.

If you have any questions regarding the process, please contact us at **888-321-6698** or **help@capitalonetradecredit.com**.